

MEDICARE ELIGIBLE RETIREE

Transition Timeline

Here's what you can expect and the actions you'll need to take in the next few months:

In the next week

Watch for mail from Via Benefits containing your **Introducing Via Benefits Guide**, which will give you more information and will let you know what to expect and how to prepare.

Now

- Visit the Via Benefits website to create your personal account and set up your profile. my.viabenefits.com/alaska
- Watch informational videos available on the website.
- Call Via Benefits to complete your pre-enrollment Medicare Assessment. If you do not proactively contact Via Benefits, a member of the care team will call to help you prepare. (Be sure to answer their call – and know **you are safe sharing your personal information with Via Benefits.**)
- Schedule your enrollment appointment during your assessment or online.

November 13 – December 1, 2023

Call at your scheduled appointment time to complete your enrollment with a member of the Via Benefits care team, or enroll online.

YOU MUST TAKE ACTION TO ENROLL BY DECEMBER 15 TO RECEIVE RETIREE COVERAGE EFFECTIVE JANUARY 1, 2024.

Jan 2024

- Receive your HRA **Funding Communications** from Via Benefits in the mail.
- Remember to set up direct deposit if you haven't already.
- Watch the informational funding video on the website.

Contact Via Benefits to get started

You can call Via Benefits anytime with questions at **(800) 849-4158** Monday through Friday 4:00 a.m. to 3:00 p.m. AKDT or visit their website: my.viabenefits.com/Alaska