

PRE-65 RETIREE

# Transition Timeline

Here's what you can expect and the actions you'll need to take in the next few months:

In the next week

Watch for mail from Via Benefits containing your **Introducing Via Benefits Guide**, which will give you more information and will let you know what to expect and how to prepare.

Now

- Visit the Via Benefits website to create your personal account and set up your profile. [marketplace.viabenefits.com/Alaska](https://marketplace.viabenefits.com/Alaska)
- Watch informational videos available on the website.

November 1 –  
December 15,  
2023

Via Benefits will help you enroll in a new medical plan and see if you can lower your costs during this year's **Open Enrollment Period: November 1 to December 15, 2023.**

If you have questions, please call Via Benefits at **(800) 849-4163 (TTY: 711)** Monday through Friday, 4:00 a.m. to 3:00 p.m. AKDT, or go online: [marketplace.viabenefits.com/Alaska](https://marketplace.viabenefits.com/Alaska)

**YOU MUST TAKE ACTION TO ENROLL BY DECEMBER 15 TO RECEIVE RETIREE COVERAGE EFFECTIVE JANUARY 1, 2024.**

Jan 2024

- If you select an HRA, you will receive your **HRA Funding Communications** from Via Benefits in the mail.
- Remember to set up direct deposit if you haven't already.
- Watch the informational funding video on the website.

## Contact Via Benefits to get started

You can call Via Benefits at anytime with questions at (800) 849-4163 Monday through Friday 4:00 a.m. to 3:00 p.m. AKDT or visit the website: [marketplace.viabenefits.com/Alaska](https://marketplace.viabenefits.com/Alaska)